



City of Williams

Gateway to the Grand Canyon®

Mayor
Don Dent

Vice Mayor
Frank McNelly

City Council
Michell Campbell
Mike Cowen
Ken Edes
Craig Fritsinger
Lee Payne

City Manager
Tim Pettit

ELECTRIC OUTAGES

ATTENTION ALL CITY OF WILLIAMS RESIDENTS DO NOT CALL APS TO REPORT POWER OUTAGES

The City of Williams appreciates the community's notifications and we understand your concerns when it comes to power outages. However, we also need to keep phone lines open for additional emergency calls. **We ask you do the following during an outage:**

1. **BEFORE CALLING TO REPORT THE OUTAGE, CHECK THE APS OUTAGE MAP ONLINE AT <https://outagemap.aps.com/outageviewer/>** This map will tell you if there is an outage in the area, you can hover over the colored dot on the map, it will then give you the time the outage occurred, the estimated time the outage will last, the cause of the outage and how many customers are being affected. The map is updated every 5 minutes. If you want to know the ETA for power to come back on check back on the outage map. You can also find the link to the APS Outage Map on the City of Williams website. **IF YOU DO NOT FIND OUTAGE INFORMATION ON THE MAP THEN PLEASE REPORT THE OUTAGE USING THE STEPS BELOW:**
2. If the outage occurs Monday thru Friday 8am-5pm, please call the Williams City Hall at 928-635-4451 to report the outage. **ONCE THE OUTAGE IS REPORTED DO NOT CALL AGAIN.**
3. If the outage occurs on non-business hours please call the Williams Police Department Non-Emergency line at 928-635-4461. **ONCE THE OUTAGE IS REPORTED DO NOT CALL AGAIN.**

**Please check back to the APS outage map online for updates
on power outages and progress. DO NOT CALL APS**

Remember during storms outages can be frequent due to weather related incidents, please try to be patient while APS works diligently to restore power safely